

Website & Cookies Privacy Notice

At Imagine Independence we take great care to safeguard personal data and preserve your privacy when you visit our website. Our privacy policy described below explains what happens to any personal data that we collect from you when you are on this site.

By using our website you agree to this privacy policy and you consent to our use of cookies in accordance with the terms of this statement. The policy will be updated from time to time so please return and review it regularly.

How we use your information on this website

Imagine Independence's website will not store or capture personal data (e.g. name, email address) without the prior knowledge and consent of users.

The information we collect and store relating to the use of this website is exclusively used to enable us to provide our services to you.

Imagine Independence does not sell, rent, loan, trade or lease email addresses to any third party; we do not sell or otherwise transfer any personal data to commercial companies or other organisations.

In the event that you are asked to provide personal information to the web site, we will ensure all personal data that is supplied is held as securely as possible, in accordance with the Data Protection Act.

Information we collect

In operating our website we may collect and process the following data about you: details of your visits to our website and the resources that you access including, but not limited to, traffic data, location data, weblogs and other communication data.

Imagine Independence maintains continuous logs of its web server activity. These log files include the details of web site users' IP address, browser type and page last visited etc. The log files are used to analyse how the web site is being used by visitors and are kept in an anonymised form for historical records.

Our website uses hosted web analytics software. These are hosted services provided and managed by third party companies. Imagine Independence uses Google, Inc. as its main hosted analytical service. Google Analytics uses 'cookies' (a text file sent to user's computers as they browse our websites) to help analyse how users navigate our websites. The information generated by the cookie regarding our websites (including IP addresses) will be transmitted to and stored by Google, Inc. on servers that may be hosted outside of the United Kingdom. Google, Inc. will use this information for the purpose of evaluating use of our website, compiling reports on website activity for website operators and providing other related services to Imagine Independence.

Google, Inc. may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google, Inc. behalf. Google, Inc. will not associate your IP address with any other data held by Google, Inc. You may decline the use of cookies by configuring your web browser to do so. By using this website, you consent to the processing of data about you by Google, Inc. in the manner and for the purposes set out above.

Cookies

Our website uses cookies. Cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site.

There are two main kinds of cookies: "session" cookies and "persistent" cookies. Session cookies only last while you are online and are deleted when you close your internet browser. Persistent cookies outlast user sessions and remain stored on your computer until you delete them or until they reach their expiry date.

We use Google Analytics to analyse the use of our website. It uses cookies to generate statistical and other information to create reports about the use of our website. Google then stores this information.

Cookies do not contain any information that personally identifies you and a cookie in no way gives us access to your computer or any information about you. Most browsers allow you to manage cookies and disable them if you want.

Our website makes use of cookies to compile general (not personal) site usage statistics. Cookies are not used to capture or store personal information for any other purpose.

Links

We may include links on our website to other websites which we do not control or manage. We do not accept any responsibility for how these websites use your information and you should check their own privacy policies.

How we use the personal information and data of the people we support and those who access our services

Please see our full Privacy Notice – [Privacy Notice](#).

Subject access request

If you want us to supply you with a copy of any personal data we hold about you, please complete the form below. You are entitled to receive this under the EU General Data Protection Regulation (GDPR), which came into effect on 25 May 2018. We will also provide you with information about any processing of your personal data that is being carried out, the retention periods which apply to your personal data, and any rights to rectification, erasure, or restriction of processing that may exist.

We will endeavour to respond promptly and in any event within **one month** of the latest of the following:

- Our receipt of your written request; or
- Our receipt of any further information we may ask you to provide to enable us to comply with your request.

The information you supply in this form will only be used for the purposes of identifying the personal data you are requesting and responding to your request. You are not obliged to complete this form to make a request but doing so will make it easier for us to process your request quickly.

[Subject Access Request Form](#)

Contacting Us

We welcome any queries, comments or requests you may have regarding this policy, you can email us at: imagine@imagineindependence.org.uk

This privacy notice applies to the web pages maintained by Imagine Independence.